



Rate Analyst

What You Will Do

You will proactively troubleshoot and resolve carrier invoice errors on behalf of RateLinx clients. You will ensure accurate payment to carriers by identifying trends, uncovering the root cause, and resolving payment discrepancies. You will collaborate with internal teams to understand carrier pricing agreements, audit parameters to solve payment problems effectively and sustainably.

Who We Are

RateLinx is a thought-leader in customized supply chain management software and logistics consulting. We are working to completely transform our clients' supply chains. By providing integrated, actionable data, we help companies turn freight from a tactical necessity to a strategic asset through Integrated Data IntelligenceSM. RateLinx has a values-based culture. Embracing ideas and responsiveness, we collaborate to solve our customer's logistics problems while achieving our goal: Being The Best.

Who You Are

You embrace our culture and share our values. You have at least a Bachelor's Degree in Business Administration, two plus years in Supply Chain or Logistics related field is preferred. With strong attention to detail and initiative, you'll have the knowledge and confidence to follow through on needed tasks and deliver high-quality results to our clients and carriers. You demonstrate competence in soft skills associated with core competencies such as documentation, communication and collaboration. With teamwork, ownership of assigned work, a sense of urgency and outstanding commitment to excellence, you'll gain a clear understanding of RateLinx software and services to become a subject matter expert for our Clients.

Why Work for RateLinx

At RateLinx, we work as a team to solve our customers' problems. We don't settle for the status quo. We are not okay with "good enough." We don't believe in red tape. We just work together to get it done. More and more companies want the RateLinx solution, and we are setting ourselves up for growth. This is an exciting time to be with us, and you can help us scale and grow. And if that isn't exciting enough, check out these other perks:

- We are located on the East side of Madison off of American Parkway – we are close to restaurants, gas stations, shopping, etc. Take advantage of the pedestrian trail system right outside our building.
- Dress Code is casual.
- Free snacks, coffee and tea.

- Employee recognition program.
- We are available for our customers from 8:00 a.m. to 5:00 p.m. Monday through Friday.
- Paid Time Off and Paid Holidays (including two floating holidays) are effective immediately upon hire.
- Health Insurance (Medical, Vision and Dental) after 30 days of employment with 80% company contribution.
- Flexible Spending Account (FSA) after 30 days of employment.
- Life and Disability Insurance after 30 days of employment at a group rate.
- 401(k) with employer match starts after two months.
- Onboarding includes getting acclimated to RateLinx team functions and specific training for your role while diving in and making a difference quickly!

How to Apply

Are you ready to make a difference? Apply on line at www.ratelinx.com/logistics-software-careers/